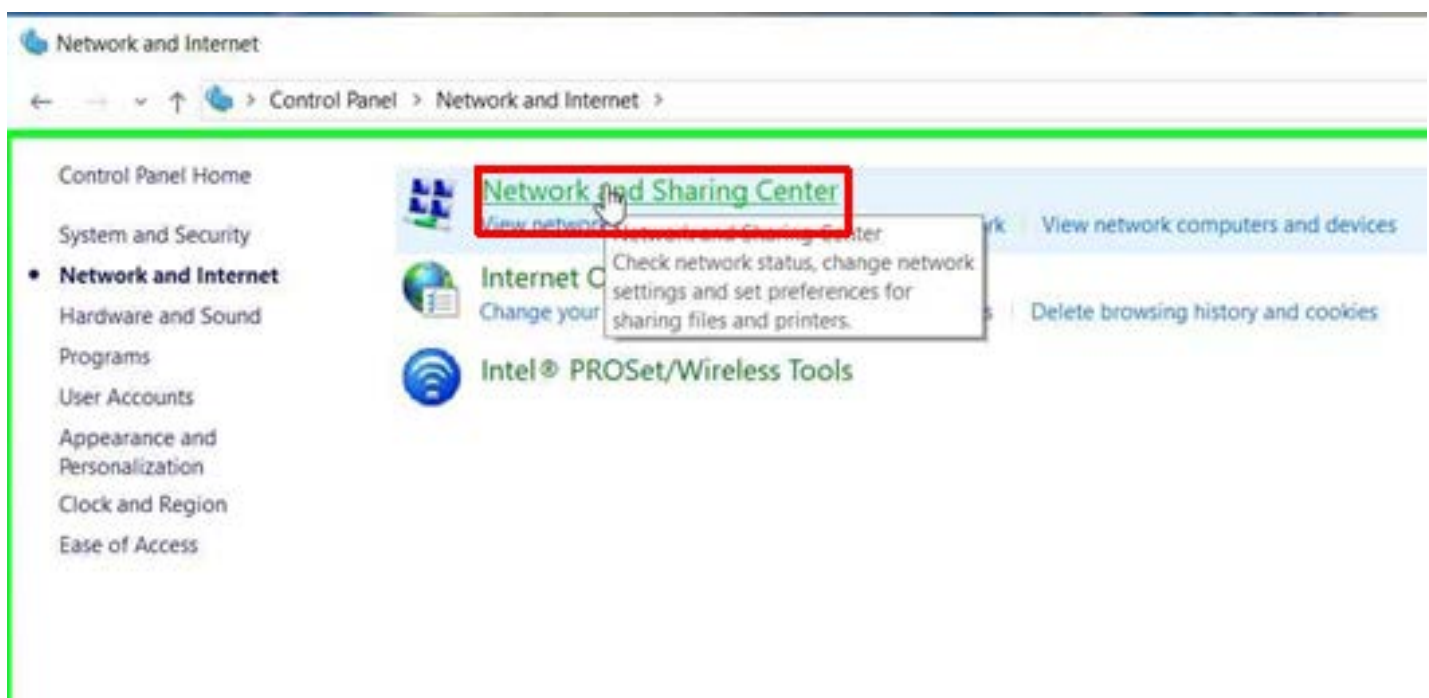
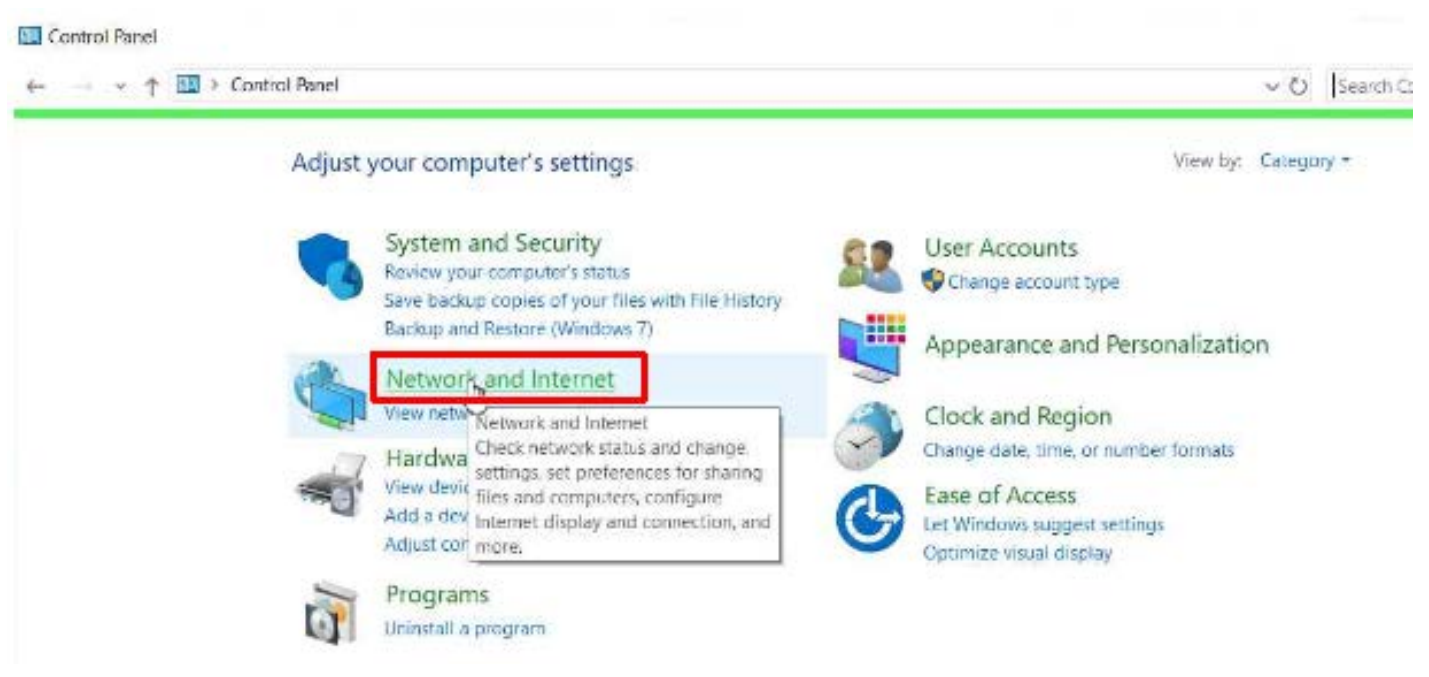


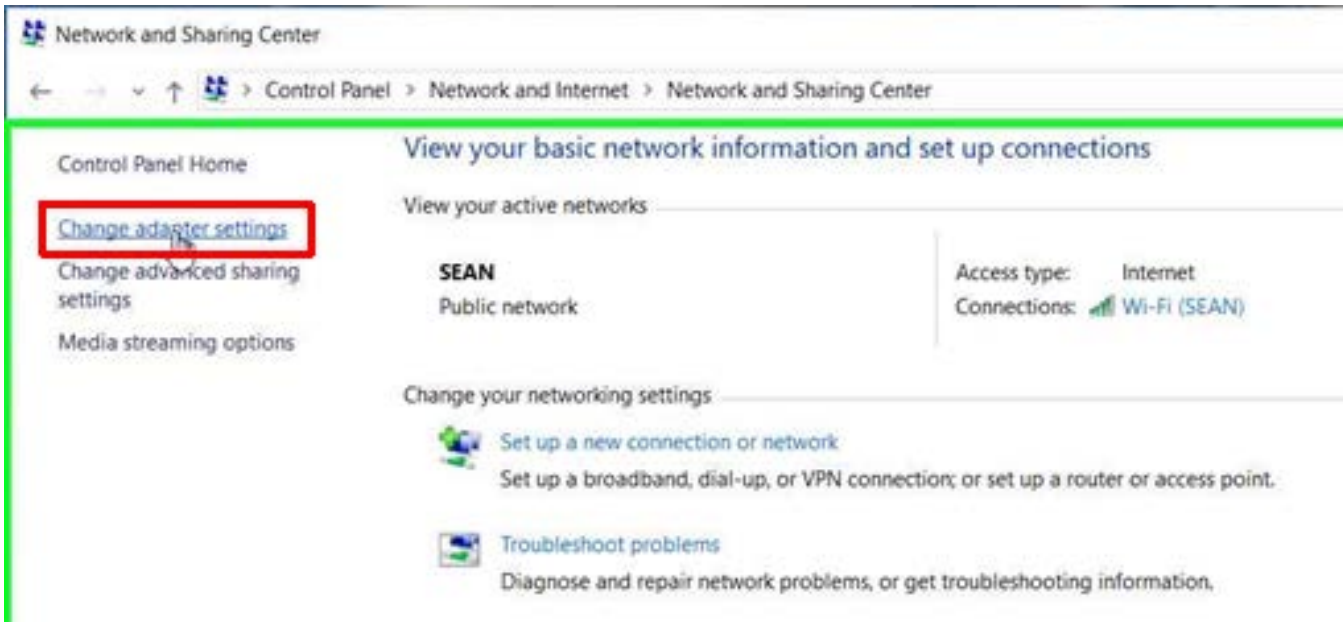
If you are experiencing disconnects on a workstation that is left idle for a long time or performance issues. The Windows Power Saver options may be causing performance issues or disconnections. This should be disabled to improve performance. Here are some important instructions, if you have trouble losing connection to yak-chat

To Disaable Power Saving

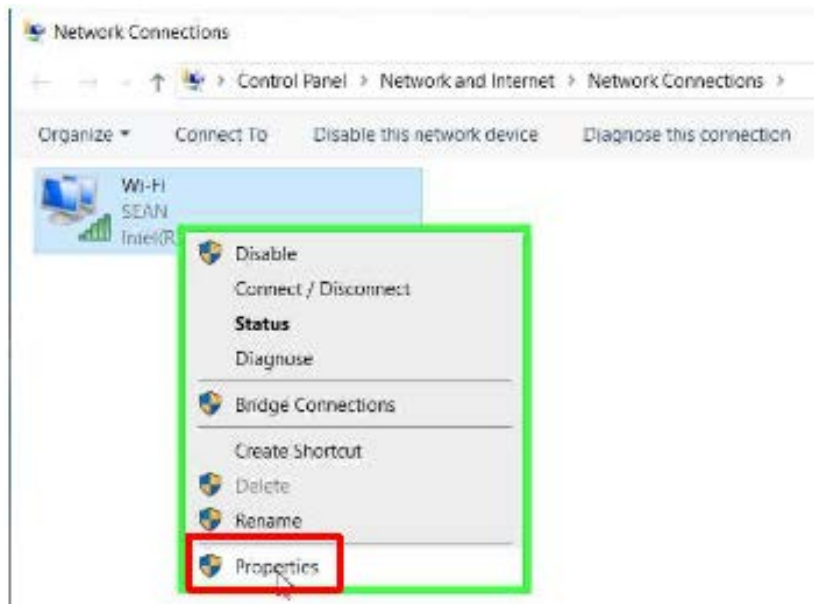
1 To disable this option on Windows 10 or Windows 11 Go to the **Control Panel**

2 **Network and Internet => Network Sharing Center => Change Adapter Settings**



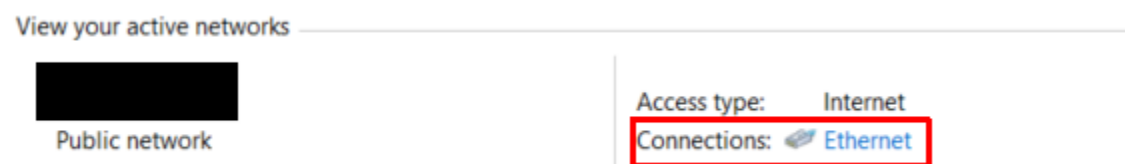


3 Choose your network properties.

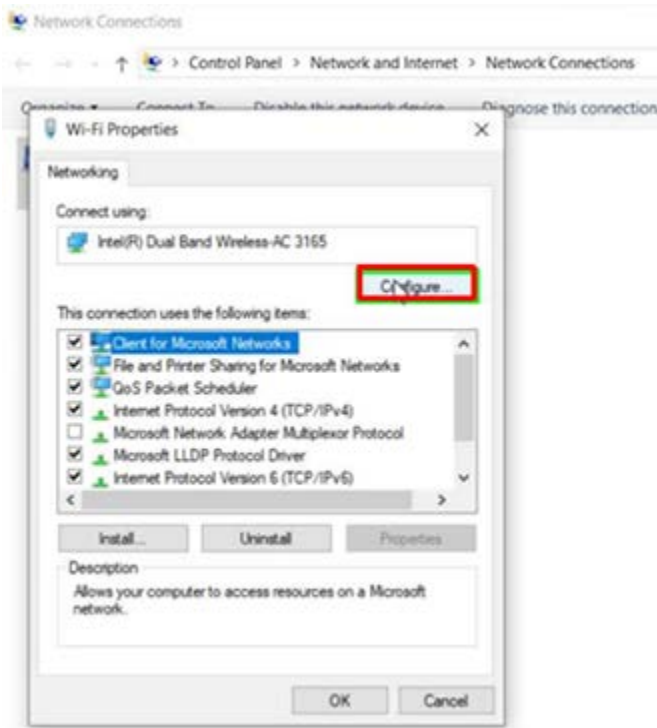


For Windows 10 Right-Click your connection and choose **Properties**.

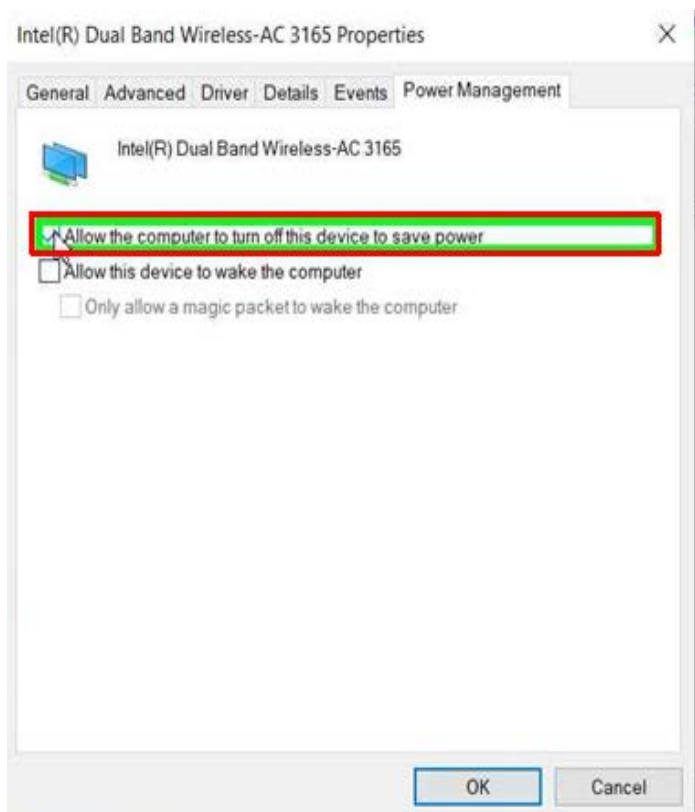
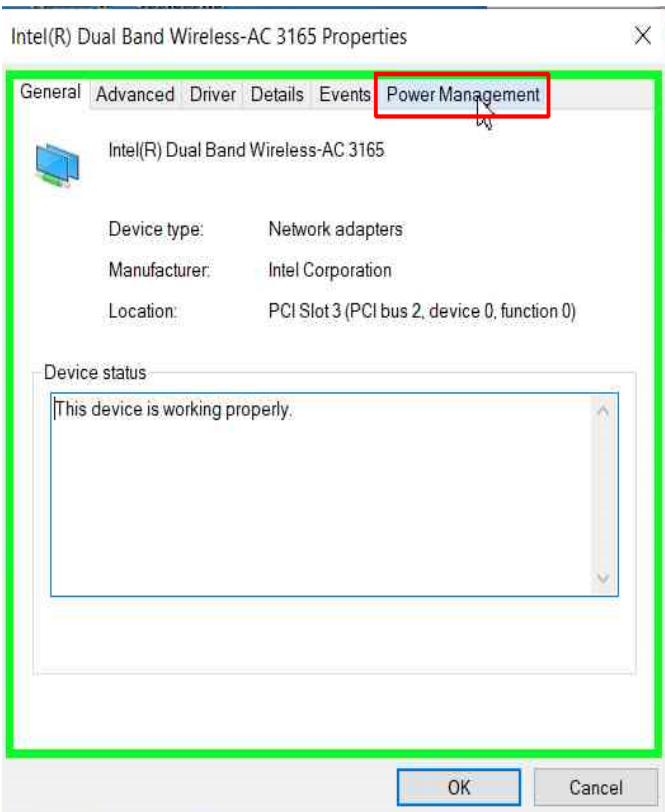
For Windows 11 click on the Ethernet connection and choose Properties.



4 **Configure** button to open NIC Properties.



5 Go to **Power Management** Tab and uncheck "Allow the computer to turn off to save power". See the image below.



How to adjust the **Power Setting**

This pertains to Windows 10 and Windows 11.

1. Go to Control Panel => System and Security => Power Options => Edit Plan Settings
 1. Set “Turn Off the display” and “Put the computer to sleep” option to Never
2. Click on **Change advanced power settings**
3. Set “Turn Off Hard Disks” option to Never and click on the **Apply** button.

